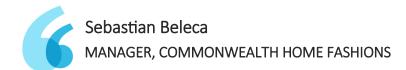


How Commport's managed service solution helped Commonwealth Home Fashions save costs by outsourcing their EDI translation.



"Having the translation occur at Commport streamlined the EDI portion of the ERP project for our consultants and they could remain focused on the rest of the ERP implementation. We knew we would save in hard and soft costs using Commport's mapping services both as part of this project and going forward"





# HOME FASHIONS CHALLENGE

### **INDUSTRY** Retail

#### **CUSTOMER**

Commonwealth Home Fashions has built its reputation over the years by producing and importing decorative soft window treatments, decorative pillows and throws, bedcoverings, shower curtains and more.

Commonwealth Home Fashions operates facilities in Montreal, Qc, Canada and in Willsboro, NY.

#### NO EDI RESOURCES FOR ERP INTEGRATION

Recently faced with replacing a very old ERP that no longer supported or suiting their needs, they built a business case to identify, qualify and implement an ERP system that would streamline their existing business processes.

Commonwealth's EDI program comprised a key component of the proposed ERP implementation project. The legacy EDI program was running on a very old translator which, as with their legacy ERP was no longer being supported. The old EDI translator would need to be replaced as part of the ERP implementation either as an on-site software installation or ERP add-on, or as a full service outsourced solution.

## **SOLUTION**

Due to the complexities and high costs associated with re-engineering their existing EDI program in concert with an ERP implementation, Commonwealth decided to outsource the EDI component to Commport's managed service solution that would eliminate the need and high costs associated with an on-site EDI translator and outsource the EDI mission critical translation and data movement to a trusted and experienced third party service provider.

"Prior to our ERP implementation project, Commonwealth had a long term relationship with Commport Communication as our EDI VAN service provider - Secure and timely delivery of the data is mission critical to our business and we have always had positive experiences with them during that time. We had confidence in them due to their superior VAN uptime, secure and reliable EDI processing as well as their prompt customer support and service delivery. We approached Commport to gather information about their Translation EDIC Service. We did consider other EDI VAN service providers as part of the selection process, but this portion of our implementation project was time sensitive and we did not feel that choosing Commport would pose a risk based on our past experience with them, so they became our vendor of choice".- Sebastian Beleca, Director of Information Technology, Commonwealth Home Fashions





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Give us a call today 905-727-6782 or sales@commport.com



